

**Access to Health & Human Services Workgroup of the  
CJCC Early Intervention & Prevention Committee  
October 4, 2022 at noon via Zoom**

**Present:** Trish Chandler, Naomi Morris, Kalene Engel, Chris Meyer, Andy Kranz, Marie Kovecse

**Minutes by:** Kalene Engel

**Approve Minutes of August 2, 22 Meeting:** Minutes were approved by consensus.

**Review of website/training opportunities:**

- **HHS Resource Links Document:** Kalene updated the program summary handout that was distributed with the survey and updated/verified the existing hyperlinks and added additional hyperlinks to other educational resources about DHS Programs (see attached). The resulting document can be distributed to the Navigator Network and used by navigators to link to additional information (via the web) about a number of programs.
- **Winona County HHS Website:** The Human Services pages of the Winona County contains a “services” page with numerous links to the state DHS website: <https://co.winona.mn.us/427/Services>. Naomi noted that an individual was hired to help the county with the website and the supervisors are responsible for monitoring their pages to make sure the information is accurate. Raising awareness of the existence of the improved website will help achieve the workgroup’s goal of providing education about HHS services. Kalene will ask for an agenda item at the next Navigator Network Meeting to show the webpage.
- **Training:** The county is still understaffed, so receiving training from local workers is not likely to occur until the staffing issues improve. The state DHS website has a portal for training, but it is unclear as to whether this training is available to the general public or only DHS staff. Kalene will research this and report back at the next meeting.

**Flowcharts/Workflow:** According to the HHS survey and feedback from the WRAP+ trainings, understanding the process of obtaining assistance for adults and children with disability continues to be the most requested training topic. This includes understanding the SMRT, MN Choices, SSD and waiver processes. Naomi explained that the SMRT process is complicated because it involves both determine the services and supports a person needs (the MN Choices step and establishing a qualifying disability (SMRT or SSD). Many people don’t know where to start first. The SMRT people at the state are telling local agencies to encourage people to apply for benefits first. At this time, Naomi feels that the best lace for people to start would be to contact the county and ask for the waiver services team or financial workers long

term care team. The works can gather the information and provide the best options going forward.

**Other:** Measuring the value of preventative services is an issue that has come up in other committee meetings. The question that has been raised is how to measure the value of the benefits of different human services programming, such as whether it prevents larger issues down the road. A general discussion was held on the difficult of capturing the true value of preventative services because humans are complex beings and it's hard to point to a single intervention as the source or cause of later actions. Marie often refers to Results First which provides policy makers with information about proven strategies: <https://mn.gov/mmb/results-first/>

**Meeting Adjourned:** 12:45 p.m

**Next Meeting:** December 8, 2022 at noon

Applications & Forms

Child Foster Care +

Citizen Review Panel - Child Protection

Day Care +

Information Request

Resources

Services

Home > Departments > Health & Human Services > Human Services > Services

## Services

### Aging & Adult Services

- [Aging and Adult Services](#)
- [Prescription Drug Assistance](#)
- [Adult Protection](#)
- [Deaf and Hard of Hearing](#)
- [Health Care](#)
- [Home and Community Services](#)
- [Indian Elder Desk](#)
- [Nursing Homes](#)
- [Ombudsman](#)

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### Disabilities

- [Disabilities](#)
- [Deaf and Hard of Hearing](#)
- [Developmental Disabilities - Winona County \(PDF\)](#)
- [Disability Services](#)
- [Gambling Problems](#)
- [HIV/AIDS](#)
- [Mental Health \(Adult\)](#)
- [Mental Health \(Children\)](#)

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### Children

- [Children and Families](#)
- [Adolescent Services](#)
- [Adoption](#)
- [Child Care](#)
- [Child Care Assistance](#)
- [Child Protection](#)
- [Child Support](#)
- [Foster Care](#)
- [Licensed Day Care Listing - Winona County \(DOC\)](#)
- [Parent Support Outreach Program \(PSOP\)](#)

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### Economic Supports

- [Economic Assistance](#)
- [Child Care Assistance](#)
- [Child Support](#)
- [Diversionary Work Program \(DWP\)](#)
- [Food and Nutrition](#)
- [Housing](#)
- [Income](#)
- [Low Cost Housing and Temporary Shelters in Winona County \(PDF\)](#)
- [Minnesota Family Investment Program \(MFIP\)](#)
- [Refugee Assistance](#)

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